



झारखण्ड केन्द्रीय विश्वविद्यालय, राँची
CENTRAL UNIVERSITY OF JHARKHAND, RANCHI
(संसदीय अधिनियम के तहत 2009 में स्थापित केन्द्रीय विश्वविद्यालय)
(A Central University established by an Act of Parliament in 2009)

NOTICE INVITING TENDER

NO.: CUJ/EE/Kent water purifiers/2012-13 /32

The Central University of Jharkhand, Brame, Ranchi – 835205, invites sealed quotation from authorized service provider who are conversant to execute the works as under:

Name of work	Repair, maintenance and servicing of Kent Water Purifiers under Annual Maintenance Contract for one year at the premises of Central University of Jharkhand
Date of issue of Tender Document	24.10.2018 to 16.11.2018 (10:00 am to 4:00 pm)
Last Date of Submission Tender document	16.11.2018 (up to 5:00 pm)
Date/Time of opening of Tender	19.11.2018 (at 2:00 pm)
Period of AMC	For One Year
Cost of Tender document (non-refundable)	Bank draft for Rs. 500.00 (Rupees Five Hundred only) in favour of “Central University of Jharkhand” payable at Ranchi.
EMD amount	2% of total quoted amount enclosed in the form of Bank Draft only in favour of “Central University of Jharkhand” along with bid document.

Tender document can be had from the Assistant Engineer (C/E), Central University of Jharkhand, Brambe, Ranchi-835205, on written request for issuing of tender documents, on all working days on payment of requisite cost of tender in form of Bank Draft in favour of “Central University of Jharkhand” payable at Ranchi or can be downloaded from University website <http://www.cuj.ac.in>.

1. The tender documents has to be submitted in three separate envelops, All the envelops should be enclosed in one big envelop super-scribing as

Tender Documets for “Repair, maintenance and servicing of Kent Water Purifiers under Annual Maintenance Contract for one year at the premises of Central University of Jharkhand “

a). **First Envelop** should be super-scribed as TECHNICAL BID containing the technical specification and firms credential along with tender fee.

b). **Second Envelop** should be super scribed as PRICE BID containing the quoted rate along with tender fee (non-refundable)

2. In case the Tender Document is downloaded from the website the cost of the tender document must be enclosed along with tender in the form of Demand Draft in favour of Central University of Jharkhand, payable at Ranchi.

3. Tender submission should be accompanied with EMD of 2% of total quoted amount (refundable) in the form of Bank draft in favour of Central University of Jharkhand, payable at Ranchi.

4. The Tender received without EMD and Cost of Tender Document (in case the Tender downloaded from website) shall be summarily rejected. Tenderer or their authorised representative may be present on the day of opening of tender.
5. For clarification, if any, the same may be sought from the office of the Undersigned at the above address.
6. The complete tender documents are to be signed with seal and to be placed in the technical bid envelope along with necessary required catalogues/documents. The bidder shall submit satisfactory documentary proof.
7. Central University of Jharkhand reserves the right to reject any or all prospective applicants without assigning any reason and to restrict the list of tendered contractors to any number deemed suitable by it, if too many applications are received satisfying the basic prequalification criteria.
8. The decision of the Competent Authority of the University will be final and binding to all. Central University of Jharkhand reserve the right to accept or reject any tender and to annul the tender process and reject all tenders at any time, without assigning any reason.
9. The University reserves the right to increase or decrease the scope of work or split the job.
10. If any information furnished by the tenderer is found to be incorrect at any stage, the tenderer shall be liable to be debarred from tendering/taking up of work in Central University of Jharkhand. The Central University of Jharkhand reserves the right to verify the particulars furnished by the tenderer, independently.
11. Even though applicant may satisfy the above requirement, University reserve the right to disqualify if it is found that the tenderer has:
 - a. Made misleading or false representation or deliberately suppressed the information in the form of statement and enclosure required in the prequalification document.
 - b. Suppressed/hided the Record of proof performance such as abandoning works, not properly completing the contract, or financial failures/weakness etc.

All rates are inclusive of applicable Service/Work contract/sale tax/GST

1. During services visit the water purifier will be through checked cleaned serviced and adjusted.
2. Any additional visit during the contract period, as and when required in the event of any breakdown/malfunctioning of the equipment, on intimation in this regard by the customer.

TERMS AND CONDITIONS OF THE CONTRACT

Under this contract (Comprehensive AMC), Saraswati Enterprises, Near Sani Mandir Chowk, Garikhana, Harmu Road Ranchi undertook to maintain Kent Water Purifiers installed at Central University of Jharkhand, Brambe campus for 12 month from date of sign of agreement. This contract provides for free replacement of all spare parts and periodical service to the Kent water-Purifier subject to the terms and condition mentioned hereafter

All above rates are enclusive of applicable Service/Work contract/sale tax

During services visit the Kent water purifier will be through checked, cleaned, serviced and adjusted.

Terms and Conditions

1. The Comprehensive AMC covers free replacement of electrical, filters, membrane, PCB, Choke, Adaper, UV Lamp, FRT etc. once i.e. if a consumables will require replacement during the contract period, then it will be replaced free of cost at most once.

2. This contract will also cover additional visits by the company's service technician in the event of any break down and when reported by the Customer.
3. This Contract will not cover damages incurred in the above mentioned product (s) due to general wear and tear, fire , mishandling , floods, accident, and improper use or tampering
4. The company reserves the right to cancel this contract if the payment for the invoice related to this Contract is not received within 30 days from the date of invoice.
5. The product (s) mentioned above should be made available for servicing to the company's service technician as and when the technician will call for periodic servicing. Failure to do so will be treated as service rendered.
6. Every visit by the company's service technician will be made within reasonable time and will be attended during normal working hours only. However, no visit will be made on Sundays and National holidays.
7. The company will not be responsible for delay in service due to reasons beyond its control. In order to enable the Company to discharge its obligations under this contract, the Customer shall not shifted the above mentioned product (s) from their original installation address. However, if the customer wishes to change the installation Address in future, he/she will be liable to pay the shifting charges as per prevailing rates
8. This contract is non transferable from one place to another place. The liability of the company shall be limited to the above quoted Customer and shall not apply or extend to any secondary or subsequent sale of any of the above mentioned product(s).
9. This contract sets out all terms and conditions binding which the company agrees to service the above mentioned product(s) .It also cancels and supersedes all prior agreements, contract, oral or written Commitment between the parties on the subject matter.
10. Renewal of this Contract after its expiry will be at the sole discretion of the Company and will depend upon the Model/age of the above mentioned product(s).
11. The company shall not take any responsibility to notify the renewal date to the Customer. The initiative to renew this Contract rests with the customer.
12. No employee or a Business Partner of the company has any authority to waive vary the terms mentioned in this contract.
13. This contract is subject to "Force- Majeure"
14. The company shall not be liable to pay any damages whatsoever whether general, special, consequential, incidental, exemplary, punitive or otherwise to the customer. In no event, the liability of the company shall be exceeding the value of this contract as mentioned in its invoice(s).
15. That the Firm should insure to attend the complaint within 24 hrs. and also display conveniently all details viz machine no., date of last servicing, contact no. near the machine. In case of failure to attend the complaint within 24 hrs, the AMC will be extended commutatively and progressively by one month and also a contract no. of senior officials of Sarswati Enterprises must be displayed.
16. That the payment of AMC charge will be made in four equal installments in one year.
17. That the after repairing/ Servicing, attending report must be signed by warden preferably through hostel attendant.

Following Documentry proof required for Technical Document

- a.** Name of the Agencies/ Firms (Full address with Tel. No. and e -mail address)
- b.** Registration No. of the Agencies/Firms and Registered with (details)
- c.** PAN No.

Executive Engineer
Central University of Jharkhand

FORMAT FOR TENDER

1. Name of Firm/Dealer:
2. Total quoted amount in Rs. =
3. Total quoted amount in word

4. GST Registration No.

5. Address of the Organisation:

Mobile No.:

Email-ID:

6. Signature with full name and seal

Date:

Place

Name of the Firm with Seal & signature

BOQ

Sr. No.	Model	Quantity	Unit Rate(inclusive of all taxes)	Amount
1.	Kent Pride	5		
2.	Kent Maxx/Ultra	6		
			Total	50500.00

1. Total Amount quoted in figure

2. Total Amount quoted in word

Name of the Firm with Seal & signature